# Practice Transformation & Sustainability Services



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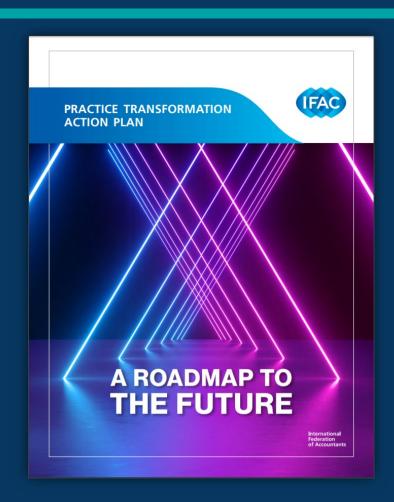
Christopher Arnold, IFAC Director



### **Preparing Future-Ready SMPs**

### Practice Transformation Action Plan – A Road Map to the Future

- Embrace Change
- Leverage Technology
- Focus on Talent Management
- Evolve the Firm Operating Model and Build Advisory Services



### **Adopt & Embed Technology**

- 1. Conduct an Environmental Scan
- Align with the Long-Term Strategy & Formulate a Realistic Implementation Plan
- 3. Adopt the Cloud
- 4. Involve Clients in Technology Decisions
- 5. Identify and Support an Internal Technology Champion



### Recruiting and Managing People

- Offer On-going Learning and Continuous Development (e.g. sustainability courses)
- 2. Empower Staff to Innovate
- 3. Engage in Transparent Career Progression Conversations
- 4. Introduce Flex-Time
- 5. Use a Variety of Recruitment Techniques





### **Building Advisory Services**

- Move from Transactional to Strategic Services
- Re-Evaluate the Services provided and Marketing Strategies
- Move into a Niche Market (e.g. sustainability)
- 4. Use Networks, Associations and Alliances to Add Value
- 5. Conduct a Regular Strategic Review

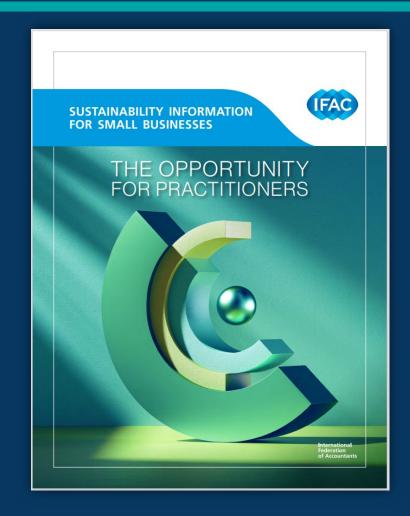




### **Sustainability & SMEs**

## Sustainability Information for Small Businesses – The Opportunity for Practitioners

- SMEs are critical to the health, stability, and sustainability of the global economy
- Represent over 90 percent of the business population
- Not easily addressed by a one-size-fits-all approach



### Sustainability Information

- Have readily available, relevant & reliable sustainability information – for management use
- Enable better-informed business decisions, enhance strategic planning and risk management
- Improve performance, lower costs and differentiate from competition
- SMPs trusted business advisers in providing advisory services



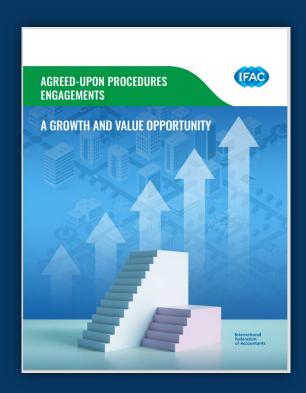
### Reporting to External Stakeholders

- Reporting on sustainability information to external stakeholders and business partners who are demanding it
- Increase in supply-chain sustainability info requests
- SMEs will respond differently depending on their size, sector, ownership, business models and available resources



### Additional Practitioner Services

- Request a practitioner to undertake an AUP engagement or obtain independent assurance on sustainability information
- AUP engagements can be performed on both financial and non-financial subject matters using ISRS 4400 (Revised)
- Independent assurance enhances the credibility and trust in an SMEs reported non-financial information





### **Practice Transformation**

- Practice Transformation Webpage
- Topical and emerging issues discussed during SMP Advisory Group meetings leading to Gateway articles:

  - Gig Economy Trends and Impact on SMPs

  - Value Pricing An Update with Ron Baker
  - Staffing Trends During the Great Resignation
  - Insights on Small Firm Specialization with an Enhanced Focus on Business Advisory Services
  - Challenges, Initial Steps and Key Resources for Small Firm Digitalization
- Innovative Practitioners Podcast Series
  - -5 Episodes
  - Includes going digital, tech investment, new services, talent management etc.







### **IFAC Resources**

- Knowledge Gateway: <a href="https://www.ifac.org/Gateway">www.ifac.org/Gateway</a>
- Expand your <u>Sustainability Know-How</u>
- Practice Transformation 'Welcome to the Fast Future'
- Guide to Practice Management for SMPs
- Follow us on <u>Twitter</u>: IFAC\_SMP
- Join us on LinkedIn: IFAC SMP Community
- IFAC SMP Advisory Group: www.ifac.org/SMP





