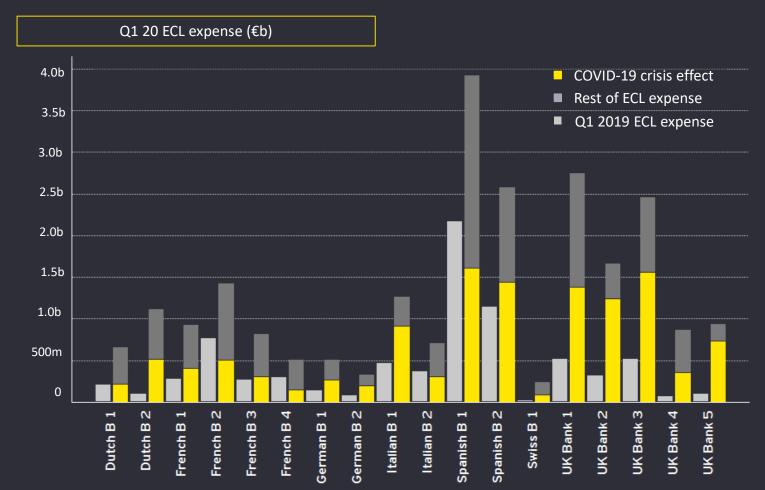
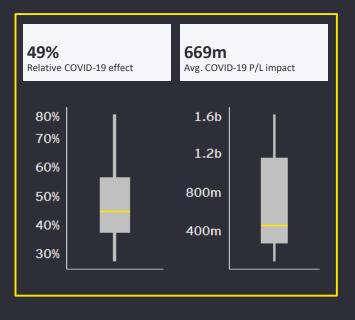


Q1 2020 ECL expense multiplied by 5 on average

- ► The COVID-19 crisis effect represents half of the Q1 ECL expense, with an average of €700m
- ▶ When identified, stage 3 losses represent between 50% and 80% of the total expense impact on average

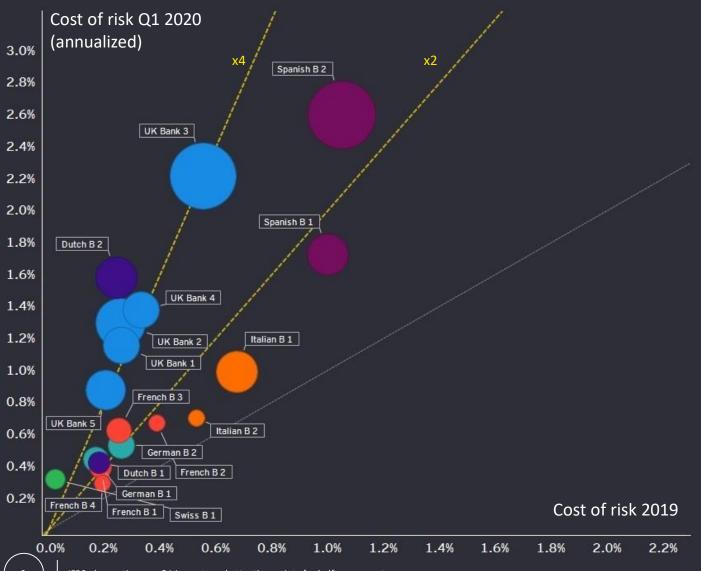








The annualized Q1 20 cost of risk (CoR) tripled, reaching a level of 100bp on average



Average CoR in 2019: 38bp

Average annualized CoR in Q1 20: 100bp

Significant dispersion from 30 bp to 260 bp

- Various drivers :
 - Country trends
 - Products
 - Geographical footprint
 - Macroeconomic outlook, scenarios and weights
 - Government support measures
 - Modeled versus non-modeled impacts
 - Management judgment and overlays
- Significant impact of single-name defaults

Methodology:

Q1 20 cost of risk = Q1 ECL expense x 4/ gross loans 31 Mar 2020 (*)

2019 cost of risk = 2019 ECL expense/ gross loans 31 Dec 2019 (*)

 $(\ensuremath{^*})$ with some slight differences in methodology depending on data available

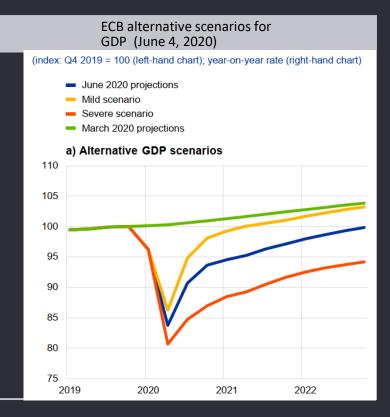


Q2 perspective - Considerations in assessing macroeconomic scenarios and assumptions moving forward

- ▶ Macroeconomic forecasts remain very uncertain and represent a key area of judgement for Q2 reporting
- ▶ In June the ECB released new macroeconomic projections for the Eurozone which assume a 'swoosh' shape recession
- ► The impact of the shock varies significantly across sectors with hospitality, tourism, arts, leisure and entertainment, non-food retail and automotive being most exposed

Key considerations underpinning macroeconomic estimates

- Incorporation of Q2 actual data into base case and scenarios / simulations
- Consideration of:
 - Possible medical developments/risk of second wave
 - Back to work guidelines
 - Government support programmes
 - Consumer and corporate responses
- Time profile year end, return to trend, level of trend given potential structural shifts
- Scenario weights, confidence in base case
- Sector specific analysis and reconciliation to scenario envelope
- Comparison to regulator 'scenarios'
- Process used to develop final view



Q2 perspective - How to assess significant deterioration of risk?

Individual risk analysis

Because large-scale moratoria and guaranteed loans tend to "turn off" usual SICR backstops (forbearance, days past due), banks need to:

- Consider other indicators to determine whether the borrower's difficulties are temporary (eg forced leave) versus longer-term (eg he has been made redundant)
- Define appropriate monitoring for new guaranteed loans
- Assess implementation of governmental initiatives and to what extent they will limit the defaults
- Banks are likely to have less information for retail than wholesale customers and need to design a holistic approach:
 - **Economic conditions**
 - History of missed payments or adverse credit bureau scores
 - Current data (employment status, current account activity etc)
 - Use of portfolios approaches and application of expert judgment
- For wholesale exposures, ratings tend to react more quickly based on updated financial information. However, portfolio and sectorial approaches remain critical

Collective or sectorial approaches

- ▶ Pooling of loans should consider factors such as:
 - Products: mortgages vs. retail unsecured loans, etc.
 - Type of relief measures granted, initially and subsequently
 - Whether the borrower is asking for a renewal of a payment holiday or is a first request
 - Geography (e.g., country-wide support measures)
 - Industry (travel, hospitality, entertainment and services industries)
 - Behavioural information (historic and current)
 - Information collected when granting or renewing payment holidays
- Revised macroeconomic assumptions should be incorporated in the assessment
- Overlay approaches may be needed



Q2 perspective - key areas of IFRS 9 ECL disclosures

Macroeconomic scenarios and assumptions:

- How the COVID-19 crisis has been incorporated in the macroeconomic scenarios
- How new scenarios compare to the previous ones
- Weights and underlying rationale
- Sensitivity analysis and outlook for the full year
- How government relief measures have been reflected
- Overlays (articulation with stage 2 transfers and risk parameters)
- If and how the usual IFRS 9 ECL estimate process and governance of the bank has been adjusted for the purpose of the half-year accounts

COVID-19 crisis loans and government relief measures:

- Main features of the schemes implemented by the bank: stateguaranteed loans, public / private moratoria (with or without waiver of interests)
- Accounting analysis of the schemes :
 - Initial fair value (FV) of the loans
 - Effective interest rate calculation
 - Effect of guarantees (integral or not)
 - Modification accounting
- Related exposures for the bank
- Specific risk monitoring approaches
- Expected effect of unwinding of public and private moratoria
 - Expected impact on arrears
 - Expected impact on stage 2 transfers

ECL movements and outlook

- Stage 3 losses (including single names)
- COVID-19 crisis scenarios
- Movements in "Days Past Due" and articulation with moratoria
- Vulnerable sectors : concentrations, portfolio approaches, overlays
- Stage 2 transfers:
 - How much and why?
 - Triggers: delinquency? forbearance? Other?
 - Exceptions applied to usual indicators
- Portfolio approaches
 - Segmentation
 - Stage 2 transfers / adjusted risk parameters
- Overlays
 - Why, how and how much?
 - Product / business allocation
 - Movements

