Initial Slide for the Panel / as a starting point for discussion

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Panel: Digital Innovations for crisis response, recovery and communication

Which challenges would governments have to adress?

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Areas of Digital Transformation & Innovation

Citizen Services

Innovation for enhanced citizen Services and interaction between the government and its citizens

Sample Use Cases

- Future Pandemic prevention & literacy for citizens
  - e.g. Learning & Gamification to create enhanced awareness
- New Work initiatives
  - (non-urban) Co-Working Spaces for optimized work experiences and to avoid commuting

Services for Corporates

Innovation for enhanced interaction between corporations and the government, optimized crisis reponse

Sample Use Cases

- Centralized platforms for enhanced communication and crisis response
- Semi-automated, AI-supported processes to facilitate and accelerate crisis- and recovery-related processing of subsidies
- Digital Literacy and new work
  - Programs for SME's and larger corporation to be prepared for virtual work execution

Public Sector internal Optimization

Innovation for optimizing public sector internal processes and communication

SampleUse Cases

- A large scale intelligent automation initiative
- New work-based communication /
  - Silent Co-Creation within the government
- Digital communication and collaboration between different ministries and governmental agencies
  - e.g. for emergency task forces or recovery & prevention units